4 (Sem 2) HRPD

## 2014

## HUMAN RESOURCE PLANNING & DEVELOPMENT

(Major)

Paper: 205 (Spl. Paper)

Full Marks: 80

Time: Three hours

The figures in the margin indicate full marks for the questions.

1. Answer the following as directed:  $1 \times 10=10$ 

Direction for (a) to (d):

Fill in the blanks with suitable answers:

(a) Learning organisations have competence to learn, \_\_\_\_\_, codify and use knowledge faster than their rivals.

Contd.

- (b) Juran's Project improvement approach is very popular among \_\_\_\_\_ companies.
- (c) Development is a \_\_\_\_\_ oriented training focusing on the personal growth of the employee.
- (d) Performance appraisal focuses on judging the performance and future of the employee.

## Direction for (e) to (g):

State whether the following statements are true or false:

- (e) Promotion means career advancement within and outside an organisation. (TRUE/FALSE)
- (f) HRIS links all the decision making centres in an organisation. (TRUE/FALSE)
- (g) The Hawthorne experiments were carried out at The General Electric Co. U.S.A. (TRUE/FALSE)

- (h) The development of HRM is taking place in
   (Choose the correct answer from the options)
  - (i) Theory
  - (ii) Practice
  - (iii) Both (i) and (ii)
  - (iv) None of the above
- (i) In which of the following methods are ratings spread over a number of grades?
  - (i) Graphic Scales Method
  - (ii) Grading system
  - (iii) Forced Distribution Method
  - (iv) Critical Grade Method

- (j) By which one of the methods can attrition be measured?
  - (i) Dividing Rate method
  - (ii) Placement Rate method
  - (iii) Labour Rate method
  - (iv) Labour Turnover method
- 2. Write very short answers on the following:

 $2 \times 5 - 10$ 

- (i) Two elements of Career Management Programme.
- (ii) Two Advantages of computerised HRIS
- (iii) Two objectives of executive development
- (iv) Two criteria for measuring training effectiveness.
- (v) Two requirements in recruitment cycle time.

- 3. Write short answers on *any four* of the following: 5×4-20
  - (i) Distinguish between Job Enlargement and Job Enrichment.
  - (ii) Write a note on "kaizen".
  - (iii) What is vestibule training?
  - (iv) Discuss any two modern methods of performance appraisal in brief.
  - (v) Comment on the Lev and Schwartz model of HRA.
  - (vi) Why is Human Resource Management important in an organisation? Discuss briefly.

4.	Answer	any four	questions.	
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(a) "Human Resource Planning has greater relevance in the present day context of technological revolution than ever before".

Substantiate this statement. 10

10×4-40

- (b) "Performance appraisal fails due to personal bias". Discuss the statement in the light of appraising employees in an objective manner.
- (c) Write short notes on:
  - (a) Reasons for Demotion 5
  - (b) Voluntary Retirement Scheme 5
- (d) What is meant by executive development?
  What are its objectives and how does it help the executive? Discuss. 10
- (e) "HR audit may be internal or external, regular or crisis audit". Comment on the statement.

(f) Distinguish between Human Resource Audit and Human Resource Accounting. 10

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4 (Sem 2) HRPD/G